

North Carolina Health Information Exchange Authority

Advisory Board Meeting

MEETING MINUTES

Date: February 28, 2024

Time: 1:00 PM – 2:02 PM

Location: Microsoft Teams (Virtual)

Attendees:

Christie Burris (acting NC HIEA Executive Director) Ryan Craig Regina Cucurullo (NCDIT Deputy General Counsel, NC HIEA) Cheri Givens (designee) Dr. Tammy Kiger Brent Lamm Dr. John Meier Greg Moore (designee) Stephanie Olson (designee) Dr. Richard Pro Tanya Thompson Lauren Wiggs Ryan Wilkins

All Members and NC HIEA Staff

Welcome and Call to Order

1:02 PM - Meeting called to order by Christie Burris at 1:02 PM Christie Burris reviewed the draft meeting minutes from the September 11, 2023, meeting. Dr. Richard Pro moved to approve the draft minutes. Brent Lamm seconded the motion, which passed unanimously.

Introduction of New Board Members

- Tanya Thompson, Representative of a Critical Access Hospital
- Ryan Craig, Representative of Health System, or Integrated Delivery Network
- Dr. John Meier, Representative of Licensed Physicians
- Ryan Wilkins, Representative of Behavioral Health Providers

NC HIEA Staffing Updates

- Introduction of Sam Thompson, the new NC HIEA Executive Director, he will assume his role on Monday, March 4, 2024.
- Introduction of Michelle Hunt, the new Assistant Director/Operations, she assumed her position February 12, 2024.

NC HIEA Operations Updates

Christie Burris

1:13 PM - 2023 Accomplishments

• NC Stroke Registry launched in February 2023 in partnership with SAS institute, the Division of Public Health, and the N.C. Stroke Advisory Council. The goal is to improve the system of care for stroke patients, including stroke prevention and post-stroke care measures.



- NC HealthConnex earned the Validated Data Stream designation for certain data streams through the NCQA Data Aggregator Validation (DAV) program in December 2023. This means that NC Medicaid and its prepaid health plans can look to NC HealthConnex as a single, trusted source for clinical data for providers that have completed the DAV, and health care providers who completed the DAV do not have to go through a time-consuming validation process for quality measures.
- The Pharmacy pilot program was completed in Q4 2023. This will help pharmacists see important patient information, and Providers can also access dispense data to reduce medication errors and adverse drug events.

1:25 PM - 2023 Participant Survey (Full Participation Agreement)

The survey was distributed in December 2023 to 6,933 full participants. 56% of the respondents were satisfied, to very satisfied, 20% were neutral, 18% were not applicable and 6% were unsatisfied. The response has led to more outreach to explain the availability of services/training, onsite support, webinars, and access to data prior to being connected. The respondents commented that our responsiveness, understanding their needs and professional service was very valuable and a huge benefit to their work.

1:30 PM - Service Enrollments as of January 31, 2024

- NC*NOTIFY: 222 Integrations live represents 661 practices
- NCIR: 6 EHRs live represents 1,054 practices and 15 EHRs in development represents 107 facilities
- ELR: 13 feeds in development, and 91 feeds live
- DSM: 4 participants in development, and 320 domains live
- Data Exchange: received 13.9M CCDs and 47.0M ADTs
- Data Connections: 2 net new participants and 1 EHR migration
- NC*NOTIFY: Generated 8M alerts and 10.4M patients monitored

1:35 PM - Work Group Updates

- Clinical Data User Group launched in early 2023. The focus is on clinical user feedback related to services and data quality. The goal is to improve/increase utilization of NC HealthConnex across the care continuum.
- The Use Case Workgroup (UCW) reviews qualifying applications for new potential projects. UCW is currently extending invitations to additional members.
 - ACURE4Moms completed maternal health alerts through NC*Notify for data ARM practices and is the process of requirements gathering for dashboard and required study data for participating practices and patients.

1:40 PM - **2024 Planned Activities**

Burris reviewed the 2024 planned activities.



1:42 PM - Extras

- NCGA Short Session Convenes April 24, 2024
- Federal Activity via Civitas Networks for Health: SAHMSA, TEFCA, and ONC

1:45 PM - Questions

1:46 PM - NC HIEA Advisory Board Chair and Vice Chair Election Christie Burris

- Regina Cucurullo, Deputy General Counsel reviewed the election procedure for chairperson and vice chairperson for the Advisory Board.
- Burris motioned to open nominations for the Advisory Board chair, and Brent Lamm seconded the motion.
- Brent Lamm nominated Dr. Pro, and Burris announced Dr. Pro nominated for chair.
- Burris moved to close the nominations for the chair, and Cucurullo asked each board member their vote for chair by roll call.
- All the voting members voted for Dr. Pro. The voting members were as follows: Ryan Craig, Dr. Tammy Kiger, Brent Lamm, Dr. John Meier, Dr. Richard Pro, Tanya Thompson, Lauren Wiggs, and Ryan Wilkins.
- Burris declared Dr. Pro Chairman of the Advisory Board by unanimous vote.
- Burris motioned to open nominations for Advisory Board vice chair and Dr. Pro seconded the motion. Dr. Pro nominated Brent Lamm.
- Burris announced Brent Lamm was nominated for vice chair.
- Burris moved to close the nominations for vice chair.
- Cucurullo asked each member their vote for vice chair by roll call.
- All the voting members voted for Lamm. The voting members were as follows: Ryan Craig, Dr. Tammy Kiger, Brent Lamm, Dr. Jon Meier, Dr. Richard Pro, Tanya Thompson, Laruen Wiggs, and Ryan Wilkins.
- Burris declared Brent Lamm Vice Chair of the Advisory Board by unanimous vote.

New Business

Chairman Dr. Pro

2:00 PM - Chairman Pro will be working on setting dates for the 2024 board meetings.

Adjourn

Chairman Dr. Pro

2:02 PM - Meeting adjourned by Chairman Pro; Vice Chairman Lamm seconded.

06/19/2024