



AUGUST 2024 NC HEALTHCONNEX CLINICAL PORTAL RELEASE NOTES

NC HealthConnex Clinical Portal Key Terms

Clinical Portal shall mean the NC HealthConnex portal system made available to Participant, Participating Entities, and Authorized Users to use for Permitted Purposes.

Direct Secure Messaging shall mean the encrypted messaging service provided to Participants by the NC HIEA, a certified Health Information Service Provider, that allows Participants to communicate PHI securely with other NC HealthConnex Participants or with other certified Direct Secure Message recipients.

Participant Account Administrator means the staff member(s) employed by the Participant or Participating Entities who will be authorized to assign user credentials to Authorized Users within the Participant’s or Participating Entity’s Workforce. The Participant Account Administrator is the main contact person who will receive communication from NC HIEA and who will coordinate the collaboration between NC HIEA’s technology vendor and the Participant’s technical services staff.

Participant Account Administrator Reference Guide shall mean the user guide published by NC HIEA that provides education and guidance to Participant Account Administrators in supporting their providers and staff in the use of the NC HealthConnex Clinical Portal.

Participating Entities shall include (i) entities that a Participant has control over, (ii) entities that are under common control with Participant, and/or (iii) entities that share information systems with Participant, and for whom Participant will submit or cause to submit HIE Data under this Agreement. Participating Entities may elect to submit HIE Data or Transact Messages through NC HealthConnex under a single Participant or as multiple separate Participants. A Participating Entity of a Participant may also be a natural person or business entity with whom the Participant has a direct or indirect business or employment relationship, including any person or entity provided a license or right to access and use any of a Participant’s EHR Product, software and/or services. However, if Participant does not intend to sign this Agreement on behalf of such natural persons or business entities, those persons or entities should sign a separate Agreement.

Primary Provider User Guide shall mean the user guide published by NC HIEA that provides education and guidance to Participants, Participating Entities, and Authorized Users on the operation of NC HealthConnex and the NC HealthConnex Clinical Portal.

Please note: For more information on any of the terms or concepts contained in the release notes below, please consult the Clinical Portal Primary Provider User Guide or the Participant Account Administrator Reference Guide

RELEASE NOTES

Category	Description	Affected Users
Log In Screen - Announcements	The Announcements section has been moved to the right of the log in information. This section houses non-critical announcements.	All Clinical Portal Users
Log In Screen - Top Banner	A light blue banner is displayed under the NC HealthConnex logo to highlight critical announcements such as an outage or upgrade.	All Clinical Portal Users
Log In Screen - Domain	The domain dropdown is new and is defaulted to %HS_Default. There should be no reason to change the default and a change of the domain will result in the user not being able to log in.	
Patient Search/Search Results	Patient search and search results are now displayed on the same page. A user will search for a patient on the left search pane with the results being displayed on the right pane.	
Declare Patient Relationship	For those patients where there is not an established relationship, the user must declare a relationship with the patient for auditing purposes. In the latest release, the button to “Declare Patient Relationship” must be pressed before the selection of the individual patient. The declaration will only be audited once you have selected a patient and not before.	
Top-Navigation	There are still 2 top-level navigation items: 1. Patient Selection 2. User ID Patient Selection sub-menu items Patient Search – takes the user to the Patient Search Screen Patient Lists – Provides a list of recent patients that have been searched along with any patients that are in a cohort or other relationship listing. User ID sub-menu items Profile – Profile section where you can edit user profile information and change the password Help – Provides a link to the help documentation Logout – Logout of the system	
Application Navigation	The main navigation menu has been moved to the far left. It contains icons for a slimmer look but can be expanded to reveal the text for each icon.	
Chartbook Navigation	The chartbook menu navigation now provides one-click access to each individual chart, rather than having chartbooks in separate sections. The order of charts in the Chartbook Navigation has been changed.	
Movements in sections	Patient alerts are now reached via the Ongoing Patient Alerts icon on the top right above the chartbook.	
New Sections		
Lab Results Chart	An additional section (Lab Results Table) has been added to the chart.	
Clinical Summary	The clinical summary is now represented in a 2-column format with the following sections (Allergies, Medications, Documents, Lab Results, Diagnosis Studies, Diagnoses)	
Chart Search	Search functionality is available for each chart. It is a free-text search for any values in every column shown in a table.	
Chart Grouping	Table data on a chart can be grouped together by certain fields (varies by chart).	
Sorting	Sorting can now be done on multiple columns per table instead of just date.	