



# QUICK REFERENCE GUIDE

Accessing COVID-19 Patient Results in the NC  
HealthConnex Clinical Portal



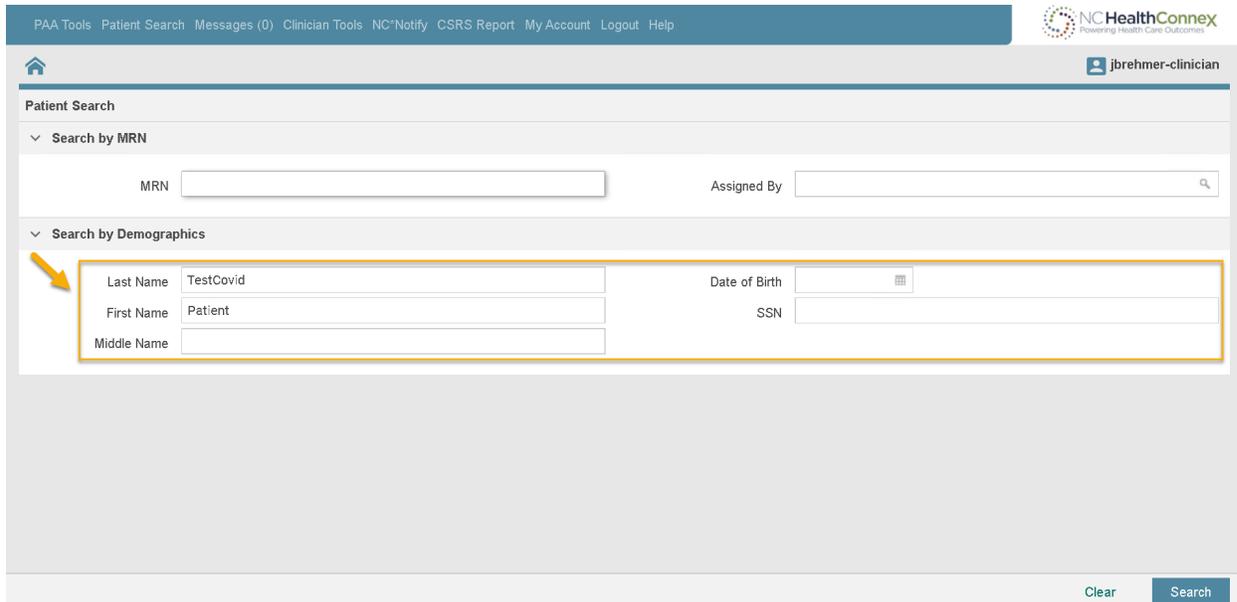
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## Viewing Results

The Procedures/Results tab in Clinical Viewer displays procedures, test results, transcriptions, and radiology reports. If NC HealthConnex has received any COVID-19 test results on your patients, they will be located here.

1. In Patient Search, enter the patient's demographic data, or you may also search by local medical record number.



PAA Tools Patient Search Messages (0) Clinician Tools NC\*Notify CSRS Report My Account Logout Help

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Patient Search

Search by MRN

MRN  Assigned By

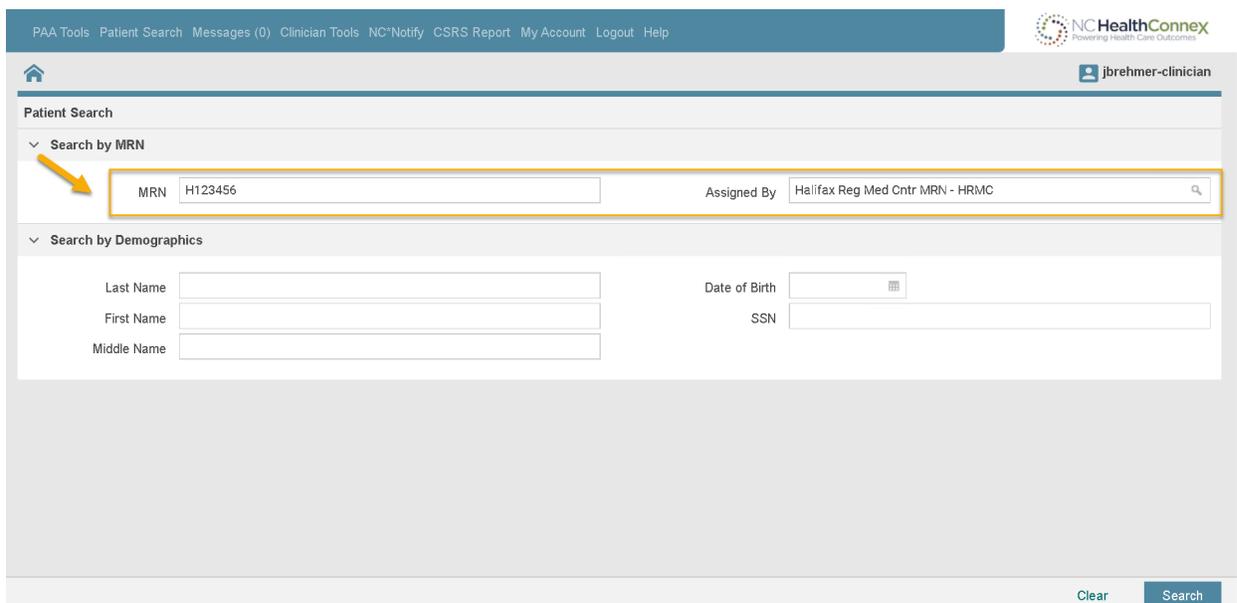
Search by Demographics

Last Name  Date of Birth

First Name  SSN

Middle Name

Clear Search



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Patient Search

Search by MRN

MRN  Assigned By

Search by Demographics

Last Name

First Name

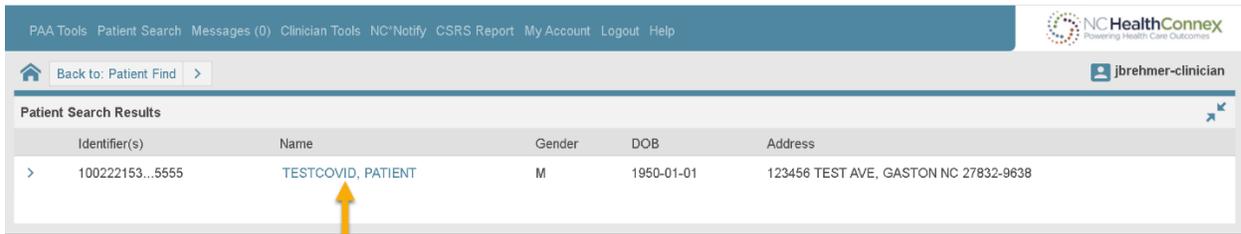
Middle Name

Date of Birth

SSN

Clear Search

2. Select the patient record for which you wish to view results.



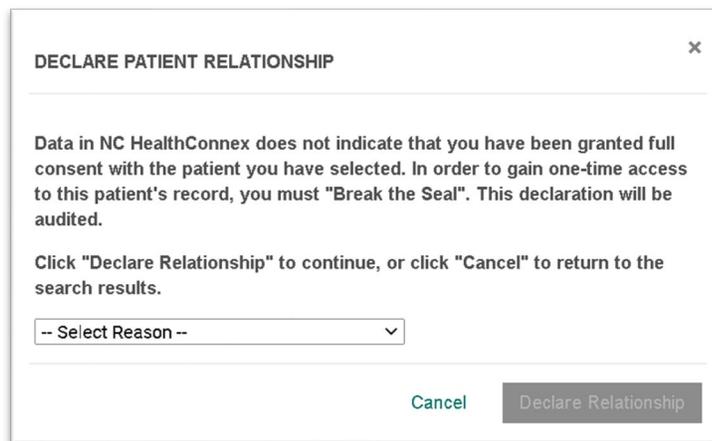
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Back to: Patient Find

**Patient Search Results**

| Identifier(s)      | Name               | Gender | DOB        | Address                               |
|--------------------|--------------------|--------|------------|---------------------------------------|
| > 100222153...5555 | TESTCOVID, PATIENT | M      | 1950-01-01 | 123456 TEST AVE, GASTON NC 27832-9638 |

3. If necessary, declare a patient relationship (choose the appropriate selection from the drop-down menu) to break the seal and access the patient record:



**DECLARE PATIENT RELATIONSHIP**

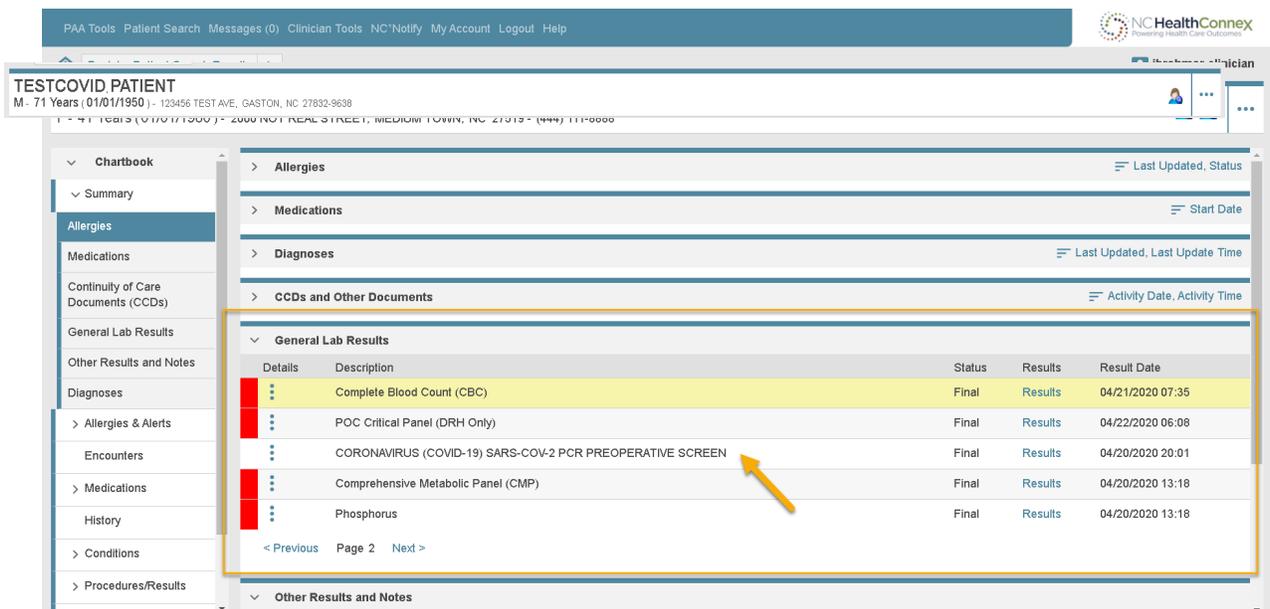
Data in NC HealthConnex does not indicate that you have been granted full consent with the patient you have selected. In order to gain one-time access to this patient's record, you must "Break the Seal". This declaration will be audited.

Click "Declare Relationship" to continue, or click "Cancel" to return to the search results.

-- Select Reason --

Cancel Declare Relationship

4. In the Summary tab, look under the General Lab Results for most recent test results.



PAA Tools Patient Search Messages (0) Clinician Tools NC\*Notify My Account Logout Help

**TESTCOVID, PATIENT**  
M - 71 Years (01/01/1950) - 123456 TEST AVE, GASTON, NC 27832-9638

**Chartbook**

- Summary
- Allergies
- Medications
- Continuity of Care Documents (CCDs)
- General Lab Results
- Other Results and Notes
- Diagnoses
- Allergies & Alerts
- Encounters
- Medications
- History
- Conditions
- Procedures/Results

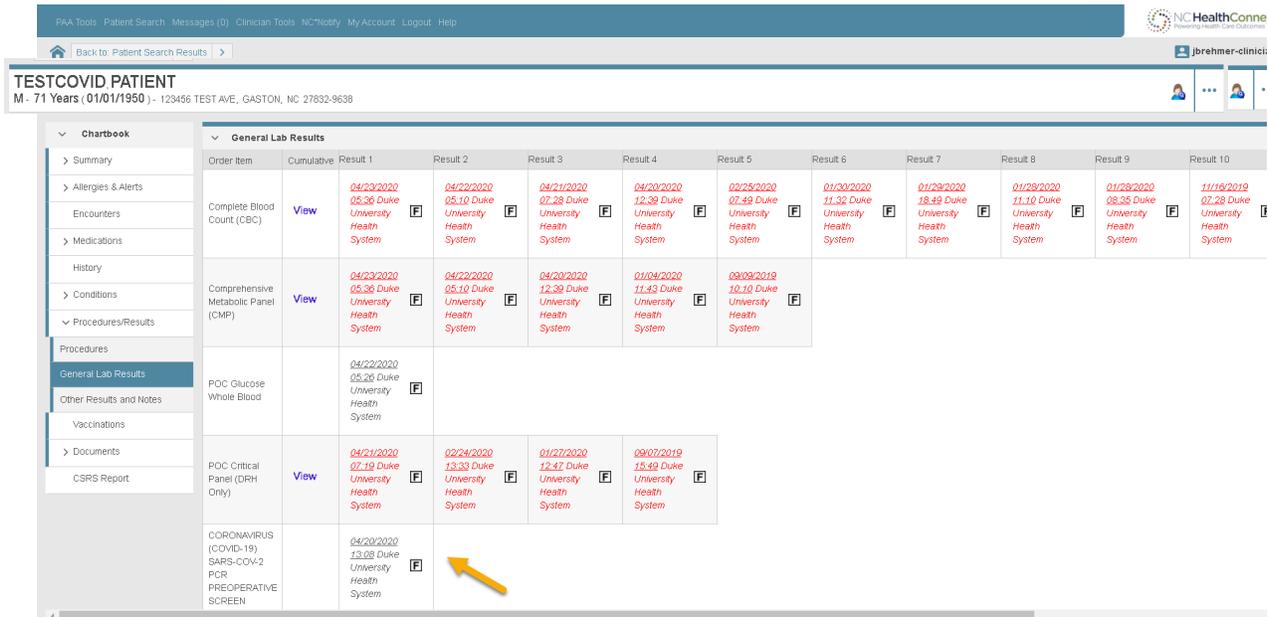
**General Lab Results**

| Details | Description   | Status | Results | Result Date      |
|---------|---|--------|---------|------------------|
|         | Complete Blood Count (CBC)                                | Final  | Results | 04/21/2020 07:35 |
|         | POC Critical Panel (DRH Only)                             | Final  | Results | 04/22/2020 06:08 |
|         | CORONAVIRUS (COVID-19) SARS-COV-2 PCR PREOPERATIVE SCREEN | Final  | Results | 04/20/2020 20:01 |
|         | Comprehensive Metabolic Panel (CMP)                       | Final  | Results | 04/20/2020 13:18 |
|         | Phosphorus  | Final  | Results | 04/20/2020 13:18 |

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\* Tip: Abnormal lab results will have a red box to the left of the details column.

Or go directly to the Procedures/Results tab on the left side of the screen:



**TESTCOVID PATIENT**  
M - 71 Years (01/01/1950) - 123456 TEST AVE, GASTON, NC 27832-9638

**Chartbook**

- Summary
- Allergies & Alerts
- Encounters
- Medications
- History
- Conditions
- Procedures/Results**
- Procedures
- General Lab Results
- Other Results and Notes
- Vaccinations
- Documents
- CSRS Report

**General Lab Results**

| Order Item  | Cumulative           | Result 1  | Result 2  | Result 3  | Result 4  | Result 5  | Result 6  | Result 7  | Result 8  | Result 9  | Result 10   |
|---|----------------------|---|---|---|---|---|---|---|---|---|---|
| Complete Blood Count (CBC)                                | <a href="#">View</a> | 04/23/2020<br>05.36 Duke University Health System | 04/22/2020<br>05.10 Duke University Health System | 04/21/2020<br>07.28 Duke University Health System | 04/20/2020<br>12.39 Duke University Health System | 02/25/2020<br>07.49 Duke University Health System | 01/30/2020<br>11.32 Duke University Health System | 01/29/2020<br>18.49 Duke University Health System | 01/28/2020<br>11.10 Duke University Health System | 01/28/2020<br>08.36 Duke University Health System | 11/18/2019<br>07.28 Duke University Health System |
| Comprehensive Metabolic Panel (CMP)                       | <a href="#">View</a> | 04/23/2020<br>05.36 Duke University Health System | 04/22/2020<br>05.10 Duke University Health System | 04/20/2020<br>12.39 Duke University Health System | 01/04/2020<br>11.43 Duke University Health System | 09/09/2019<br>10.10 Duke University Health System |   |   |   |   |   |
| POC Glucose Whole Blood                                   |                      | 04/22/2020<br>05.26 Duke University Health System |   |   |   |   |   |   |   |   |   |
| POC Critical Panel (DRH Only)                             | <a href="#">View</a> | 04/21/2020<br>07.19 Duke University Health System | 02/24/2020<br>13.33 Duke University Health System | 01/27/2020<br>12.47 Duke University Health System | 09/07/2019<br>15.49 Duke University Health System |   |   |   |   |   |   |
| CORONAVIRUS (COVID-19) SARS-COV-2 PCR PREOPERATIVE SCREEN |                      | 04/20/2020<br>13.08 Duke University Health System |   |   |   |   |   |   |   |   |   |

- From either the Summary or Procedures/Results tab, click on the specific result row, and the details page will open. (Note that test names will vary by source.)



**TESTCOVID PATIENT**  
M - 71 Years (01/01/1950) - 123456 TEST AVE, GASTON, NC 27832-9638

**Results Detail**

COVID-19 PCR

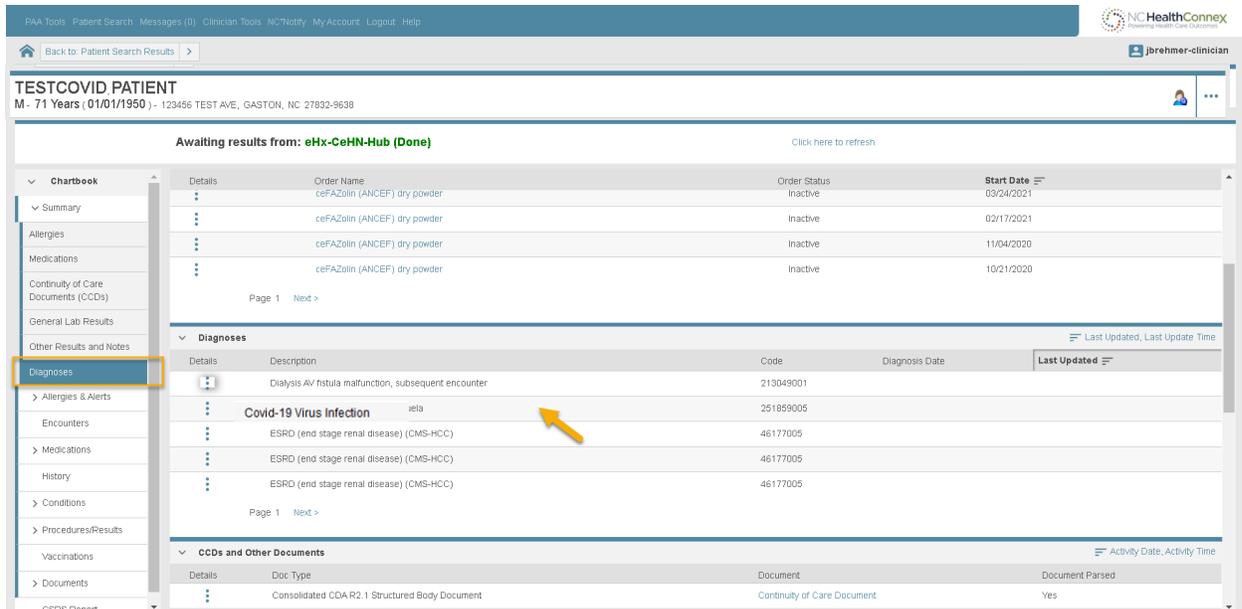
Order Start Date & Time: 03/23/2020 11:25  
Ordering Clinician: PROVIDER, TEST  
Specimen: Specimen Collection Date & Time: 03/23/2020 11:12  
Specimen Received Date & Time: 03/23/2020 11:18  
Order Code: LAB12019

Result Date & Time: 03/23/2020 11:25  
Result Status: Final  
Lab Number: 0323H00065S  
Last Updated At: Age at Time of Test: 70 Years

| Test Item                        | Flag | Value     | Units | Reference Range | Test Item Status | Comments | Sensitivities | Message Flag |
|----------------------------------|------|-----------|-------|-----------------|------------------|----------|---------------|--------------|
| SARS-CoV-2 RNA:XXX NAA+probe-imp |      | 260373001 |       | NOTDETECTED     | Final            |          |               | Normal       |

## Viewing Diagnoses

The sub-section Diagnosis under the Summary tab displays encounter diagnoses. The Conditions tab also displays encounter diagnoses. If NC HealthConnex has received any COVID-19 diagnoses for your patients, they are shown here.



The screenshot shows the patient portal interface for a patient named TESTCOVID PATIENT. The 'Diagnoses' section is expanded, showing a list of diagnoses. A yellow arrow points to the 'Covid-19 Virus Infection' entry.

| Details | Description   | Code      | Diagnosis Date | Last Updated |
|---------|---|-----------|----------------|--------------|
|         | Dialysis AV fistula malfunction, subsequent encounter | 213049001 |                |              |
|         | <b>Covid-19 Virus Infection</b> zeta                  | 251859005 |                |              |
|         | ESRD (end stage renal disease) (CMS-HCC)              | 46177005  |                |              |
|         | ESRD (end stage renal disease) (CMS-HCC)              | 46177005  |                |              |
|         | ESRD (end stage renal disease) (CMS-HCC)              | 46177005  |                |              |

## Questions

- Access the [NC HealthConnex Clinical Portal](#).
- See full [NC HealthConnex Clinical Portal User Guide](#).
- For additional assistance, contact the Help Desk by emailing [HIESupport@sas.com](mailto:HIESupport@sas.com) or call 919-531-2700.