NC HealthConnex
Powering Health Care Outcomes

July 2020 NC HEALTHCONNEX CLINICAL PORTAL RELEASE NOTES

Key Terms

Clinical Portal shall mean the NC HealthConnex portal system made available to Participant, Participating Entities, and Authorized Users to use for Permitted Purposes.

Direct Secure Messaging shall mean the encrypted messaging service provided to Participants by the NC HIEA, a certified Health Information Service Provider, that allows Participants to communicate PHI securely with other NC HealthConnex Participants or with other certified Direct Secure Message recipients.

Participant Account Administrator means the staff member(s) employed by Participant or Participating Entities who will be authorized to assign user credentials to Authorized Users within the Participant's or Participating Entity's Workforce. The Participant Account Administrator is the main contact person who will receive communication from NC HIEA and who will coordinate the collaboration between NC HIEA's technology vendor and the Participant's technical services staff.

Participant Account Administrator Reference Guide shall mean the user guide published by NC HIEA that provides education and guidance to Participant Account Administrators in supporting their providers and staff in the use of the NC HealthConnex Clinical Portal.

Participating Entities shall include (i) entities that a Participant has control over, (ii) entities that are under common control with Participant, and/or (iii) entities that share information systems with Participant, and for whom Participant will submit or cause to submit HIE Data under this Agreement. Participating Entities may elect to submit HIE Data or Transact Messages through NC HealthConnex under a single Participant or as multiple separate Participants. A Participating Entity of a Participant may also be a natural person or business entity with whom the Participant has a direct or indirect business or employment relationship, including any person or entity provided a license or right to access and use any of a Participant's EHR Product, software and/or services. However, if Participant does not intend to sign this Agreement on behalf of such natural persons or business entities, those persons or entities should sign a separate Agreement.

Primary Provider User Guide shall mean the user guide published by NC HIEA that provides education and guidance to Participants, Participating Entities, and Authorized Users on the operation of NC HealthConnex and the NC HealthConnex Clinical Portal.

Please note: For more information on any of the terms or concepts contained in the release notes below, please consult the Clinical Portal Primary Provider User Guide or the Participant Account Administrator Reference Guide

RELEASE NOTES

Jira Ticket	Description	Affected Users
NCQ-17748	In the **Clinician Tools** screen, new paging icons and page numbers will be available for all lists. Lists exceeding 100 records will display on multiple pages. Navigation between pages can be accomplished using the new icons and/or paging functionality.	All Clinical Portal Users
N/A	A user's clinical portal account will become inactive if the user has not logged in for 365 days. This threshold was previously set at 45 days.	All Clinical Portal Users
N/A	Clarified in the PAA User Guide and Primary Provider User Guide, users who are medical assistants or are in medical records can be assigned a clinician role.	
NCQ-17426	The **home screen** will display **NC*Notify** as a menu item for all users. After clicking on this menu item, users who have been assigned a NC*Notify role will have access to NC*Notify V3+ functionality. For those users who have not been assigned a NC*Notify role, instructions on how to enroll in this service will appear when they click on this menu item.	All Clinical Portal Users
NCQ-10494	The **home screen** will display **CSRS Report** menu item for all users. Additionally, a CSRS report tab will now be present in all patient records. Users who have been assigned a CSRS role, may pull a CSRS report in these locations. The CSRS report menu item will allow users to search the PDMP/Appriss system directly without accessing the patient record within NC HealthConnex. The other method to access the CSRS report is by using the CSRS tab that is present in the patient record after opening the record via the regular NC HealthConnex portal patient search. For those users who have not been assigned a CSRS role, instructions on how to enroll in this service will appear when they click on this menu item.	All Clinical Portal Users
	PAAs will now attest to the **User Audit** from within the **clinical portal**. At the close of each quarter, an updated banner will include a reminder letting PAAs know it is time to attest for the previous quarter's activity. The PAA home page will be used to review the users who are part of their facility, the status of those users, and to request assistance from the Help Desk with user related issues.	Participant Account Adminstrators
NCQ-14584	In the **Procedures/Results** section within a patient record, under the **General Lab Results**, the performing location will now be visible next to the result date/time entry.	All Clinical Portal Users