QUICK REFERENCE GUIDE

Accessing COVID-19 Patient Results in the NC HealthConnex Clinical Portal
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Viewing Results

The Procedures/Results tab in Clinical Viewer displays procedures, test results, transcriptions, and radiology reports. If NC HealthConnex has received any COVID-19 test results on your patients, they will be located here.

1. In Patient Search, enter the patient’s demographic data, or you may also search by local medical record number.
2. Select the patient record for which you wish to view results.

3. If necessary, declare a patient relationship (choose the appropriate selection from the drop-down menu) to break the seal and access the patient record:

   ![Declare Patient Relationship](image)

   DECLARE PATIENT RELATIONSHIP

   Data in NC HealthConnex does not indicate that you have been granted full consent with the patient you have selected. In order to gain one-time access to this patient’s record, you must “Break the Seal”. This declaration will be audited.

   Click “Declare Relationship” to continue, or click "Cancel" to return to the search results.

   → Select Reason ←

   Cancel Declare Relationship

4. In the Summary tab, look under the General Lab Results for most recent test results.

   ![Test Results](image)

   * Tip: Abnormal lab results will have a red box to the left of the details column.
Or go directly to the Procedures/Results tab on the left side of the screen:

5. From either the Summary or Procedures/Results tab, click on the specific result row, and the details page will open. (Note that test names will vary by source.)
Viewing Diagnoses

The sub-section Diagnosis under the Summary tab displays encounter diagnoses. The Conditions tab also displays encounter diagnoses. If NC HealthConnex has received any COVID-19 diagnoses for your patients, they are shown here.

Questions

- Access the [NC HealthConnex Clinical Portal](#).
- See full [NC HealthConnex Clinical Portal User Guide](#).
- For additional assistance, contact the Help Desk by emailing [HIESupport@sas.com](mailto:HIESupport@sas.com) or call 919-531-2700.