



August 2022 NC HEALTHCONNEX CLINICAL PORTAL RELEASE NOTES

NC HealthConnex Clinical Portal Key Terms

Clinical Portal shall mean the NC HealthConnex portal system made available to Participant, Participating Entities, and Authorized Users to use for Permitted Purposes.

Direct Secure Messaging shall mean the encrypted messaging service provided to Participants by the NC HIEA, a certified Health Information Service Provider, that allows Participants to communicate PHI securely with other NC HealthConnex Participants or with other certified Direct Secure Message recipients.

Participant Account Administrator means the staff member(s) employed by the Participant or Participating Entities who will be authorized to assign user credentials to Authorized Users within the Participant’s or Participating Entity’s Workforce. The Participant Account Administrator is the main contact person who will receive communication from NC HIEA and who will coordinate the collaboration between NC HIEA’s technology vendor and the Participant’s technical services staff.

Participant Account Administrator Reference Guide shall mean the user guide published by NC HIEA that provides education and guidance to Participant Account Administrators in supporting their providers and staff in the use of the NC HealthConnex Clinical Portal.

Participating Entities shall include (i) entities that a Participant has control over, (ii) entities that are under common control with Participant, and/or (iii) entities that share information systems with Participant, and for whom Participant will submit or cause to submit HIE Data under this Agreement. Participating Entities may elect to submit HIE Data or Transact Messages through NC HealthConnex under a single Participant or as multiple separate Participants. A Participating Entity of a Participant may also be a natural person or business entity with whom the Participant has a direct or indirect business or employment relationship, including any person or entity provided a license or right to access and use any of a Participant’s EHR Product, software and/or services. However, if Participant does not intend to sign this Agreement on behalf of such natural persons or business entities, those persons or entities should sign a separate Agreement.

Primary Provider User Guide shall mean the user guide published by NC HIEA that provides education and guidance to Participants, Participating Entities, and Authorized Users on the operation of NC HealthConnex and the NC HealthConnex Clinical Portal.

Please note: For more information on any of the terms or concepts contained in the release notes below, please consult the Clinical Portal Primary Provider User Guide or the Participant Account Administrator Reference Guide

RELEASE NOTES

| Category | Description | Affected Users |
|-------------------------------------|---|------------------------------------|
| NC HealthConnex PAA Reference Guide | Added information in the " User Audit " section related to Single Sign-On users. Added guidelines around the Pharmacist CSRS role to the " Adding More Than One Role - Adding the CSRS Role " section. | Participant Account Administrators |
| NC HealthConnex SSO Reference Guide | Created the new " NC HealthConnex SSO Reference Guide " to provide additional information for how to access and use NC HealthConnex Single Sign-On functionality. This guide also includes information on common issues that an end user may experience while using the NC HealthConnex Clinical Portal via Single Sign-On. | Single Sign-On Users |
| NC HealthConnex User Guide | Added information on printing options to the " Reports - Downloading or Printing a Report " section. Added a row reflecting DSM functionality to the " Role-Based Permissions " table. Updated the Browsers table in the " Technical Requirements " section to reflect the discontinuation of Internet Explorer as a supported browser. Added information on XML attachments sent via DSM to the " Messaging - Receiving and Viewing Messages and Attachments " section. | All Clinical Portal Users |
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