

## November 2021 NC HEALTHCONNEX CLINICAL PORTAL RELEASE NOTES

### NC HealthConnex Clinical Portal Key Terms

**Clinical Portal** shall mean the NC HealthConnex portal system made available to Participant, Participating Entities, and Authorized Users to use for Permitted Purposes.

**Direct Secure Messaging** shall mean the encrypted messaging service provided to Participants by the NC HIEA, a certified Health Information Service Provider, that allows Participants to communicate personal health information (PHI) securely with other NC HealthConnex Participants or other certified Direct Secure Message recipients.

**Participant Account Administrator** means the staff member(s) employed by the Participant or Participating Entities who will be authorized to assign user credentials to Authorized Users within the Participant's or Participating Entity's Workforce. The Participant Account Administrator is the main contact person who will receive communication from NC HIEA and who will coordinate the collaboration between NC HIEA's technology vendor and the Participant's technical services staff.

**Participant Account Administrator Reference Guide** shall mean the user guide published by NC HIEA that provides education and guidance to Participant Account Administrators in supporting their providers and staff in the use of the NC HealthConnex Clinical Portal.

**Participating Entities** shall include (i) entities that the Participant has control over, (ii) entities that are under common control with the Participant, and/or (iii) entities that share information systems with the Participant and for whom the Participant will submit or cause to submit HIE Data under this Agreement. Participating Entities may elect to submit HIE Data or Transact Messages through NC HealthConnex under a single Participant or as multiple separate Participants. A Participating Entity of a Participant may also be a natural person or business entity with whom the Participant has a direct or indirect business or employment relationship, including any person or entity provided a license or right to access and use any of a Participant's EHR Product, software and/or services. However, if the Participant does not intend to sign this Agreement on behalf of such natural persons or business entities, those persons or entities should sign a separate Agreement.

**Primary Provider User Guide** shall mean the user guide published by NC HIEA that provides education and guidance to Participants, Participating Entities, and Authorized Users on the operation of NC HealthConnex and the NC HealthConnex Clinical Portal.

**\*\*Please note: For more information on any of the terms or concepts contained in the release notes below, please consult the Clinical Portal Primary Provider User Guide or the Participant Account Administrator Reference Guide.\*\***

### RELEASE NOTES

Category	Description	Affected Users
General Navigation	Improved ease of navigation with options to return to a previous section of the Clinical Portal, including the ability to retain Patient Data when returning to Patient Search	All Clinical Portal Users
General Navigation	Navigation optimized for mobile users	All Clinical Portal Users
Patient Search	Improved Patient Search by local medical record number (search box instead of scrolling selection)	All Clinical Portal Users
Patient Search	Recent Patient list is no longer present on the Patient Search screen and is now only available in Clinician Tools.	All Clinical Portal Users
Electronic Patient Record	Timeline feature no longer available	All Clinical Portal Users
Electronic Patient Record	New sorting functionality is available throughout the clinical record; for example, users may now sort encounters by Date of Encounter or Type of Encounter.	All Clinical Portal Users
Electronic Patient Record	Documents Section now includes United States Core Data for Interoperability (USCDI) V1 Clinical Notes.	All Clinical Portal Users
Electronic Patient Record	Users no longer need to click to refresh eHealth Exchange feeds.	All Clinical Portal Users
My Account	Users are now required to choose from a prepopulated list for challenge questions to ensure account security.	All Clinical Portal Users
Single Sign-On	Single Sign-On integration with participants electronic health record is available with this version of the Clinical Portal. Single Sign-On will allow full participants to access the NC HealthConnex clinical portal without logging into another system or leaving their electronic health record workflow. Please contact the NC HIEA team for more information on this feature.	Single Sign-On Users