

Value-Added Features

NC HIEA reserves the right to amend, terminate, or add additional HIE Features at any time. The availability of HIE Features to individual Participants depends on various factors, including the technical capabilities of NC HealthConnex and your organization. Please contact NC HIEA staff at HIEA@NC.Gov to find out more information about our offerings and refer to the NC HIEA website for a list of updated HIE Features at: <https://hiea.nc.gov/nc-healthconnex-value-added-features>.

| Feature | Definition |
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| NC HealthConnex Clinical Portal | NC HIEA will provide Authorized Users access to the Clinical Portal. This Clinical Portal can be used to view the longitudinal patient record, set alerts and notifications, and to access other HIE Features. |
| Provider Directory | NC HIEA will provide a Provider Directory to Authorized Users containing the secure email addresses of NC HealthConnex Participants and North Carolina providers participating in DirectTrust. |
| Direct Secure Messaging | NC HIEA will provide Authorized Users with an ONC-compliant Direct Secure Messaging service, if desired. Each Authorized User will be provided with a unique address assigned in the NC HIEA Direct domain. Users will have the ability to append files containing Protected Health Information to their Direct messages. |
| NC Immunization Registry | If available to Participant, NC HIEA will provide one way or bi-directional routing of patient immunization information through a common NC HealthConnex interface with the NC Immunization Registry. |
| Electronic Laboratory Reporting | When available, hospitals can send electronic laboratory reports identifying required reportable communicable diseases and conditions to the Division Public Health. |
| eHealth Exchange | <p>When available, NC HIEA will enable Participants to query the eHealth Exchange participants through the Clinical Portal. Approved eHealth Exchange participants will be able to query NC HealthConnex, as well.</p> <p>A connection with the Georgia Health Information Network is currently live, and a connection the U.S. Department of Veterans Affairs will be live in early 2018. Other eHealth Exchange participants will be added on an ongoing basis.</p> |
| Disease Registries | <p>A disease registry is a tool for tracking the clinical care and outcomes of a defined patient population. Data included in the registry can be important in assisting public health authorities and clinicians with appropriate preventive maintenance and disease management. Disease registries will extract relevant data from the NC HealthConnex system without any special effort required by Participants unless otherwise noted.</p> <p>Starting in June 2018, NC HIEA and the Division of Public Health will launch the Diabetes Registry. Relevant submitted to NC HealthConnex will be included in the Diabetes Registry. The NC HealthConnex Diabetes Registry supports attestation for Meaningful Use Stage 3 and Modified Stage 2 for eligible providers.</p> |

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| Clinical Notifications | This feature allows a Participant to subscribe to alerts for a subset of their patient population to support care coordination. It is a file-based subscription service which provides notifications of admission and discharge events for a custom patient population. As an example, Clinical Notifications will allow a Participant to know when and where their selected patient(s) has an encounter at another participant's facility. |
| Training | NC HIEA offers training for Clinical Portal use, DSM, and other HIE Features as determined by NC HIEA. |