



NORTH CAROLINA HEALTH INFORMATION EXCHANGE AUTHORITY

NC*Notify Dashboard Demo Overview

Timothy J. Taylor, MHA Business Relations Manager N.C. Health Information Exchange Authority

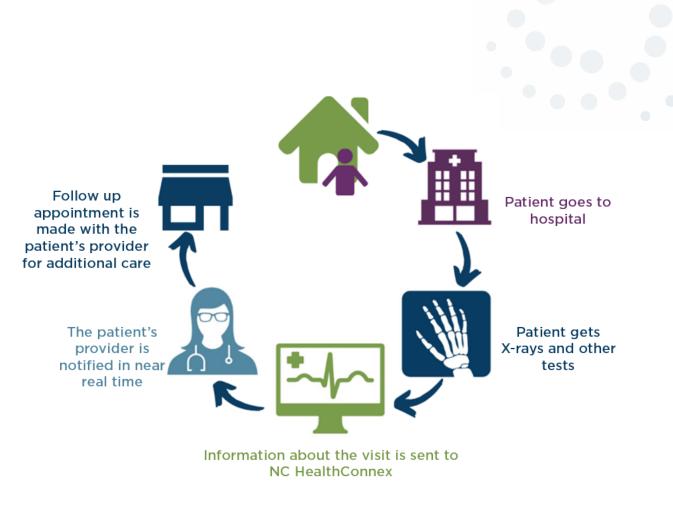


NC*Notify – How it Works

Our goal is to keep your providers and care teams in the know when your patients have a care event at another facility..

The green house represents your organization with the patient assigned to your facility in purple. When they receive care, an ADT message, such as an X-ray taken at another facility, is created and sent to NC HealthConnex.

After receiving the alert, our system will match the patient with your facility and immediately send an event notification to your NC*Notify Dashboard. In your case, your Dashboard will only be populated with Maternal Health Alerts.





Clinical Portal Log In Screen

Navigate to <u>https://portal.nchealthconnex.net/</u> to log in with your username and password.



To avoid access issues, please update your bookmarked URL to https://portal.nchealthconnex.net

If you experience downtime or delays in accessing our services, please call the Help Desk at 919-531-2700 or email us at HIESupport@sas.com.

Log In

Domain	
%HS_Default	•
Username	
Password	
	0
Forgot Password?	
Log In	
Help Desk/System Admin contact information: Support Line: 919-531-2700 <u>hiesupport@sas.com</u> <u>Provider Help</u>	

Announcements

USER EXPRESSLY CONSENTS TO MONITORING

This system is provided by the State of North Carolina and is for authorized users ONLY. Unauthorized access may result in disciplinary action, civil and criminal penalties. Users have no expectation of privacy.

PAA (Participant Account Administrator)

You must attest to facility user activity for the Q2-2024 quarter. Login with your PAA account and review user activity on your PAA home page. When ready, click the "Attest to Audit" button to complete the audit.

Important Information

To avoid access issues, please update your bookmarked URL to https://portal.nchealthconnex.net

Please contact the Help Desk if you are having trouble logging in. Note that 5 invalid attempts will result in a disabled account and the Forgot Password function will not work. See Log In Section in the User Guide for more details.



Clinical Portal Log In Screen

Read the disclaimer and click "agree." If you select "Disagree," the system will not allow you to log in.

Patient Search	Patient Search Results	2
MRN	DISCLAIMER	
Assigned By	Please read the following information. It will be updated on an ongoing basis. By using this application, you consent and agree to abide by all applicable federal and state law and the NC Health Information Exchange Authority (NC HIEA) Participation Agreement.	
	Confidentiality Notice for Alcohol and Drug Abuse Information	
Last Name	Confidentiality of Alcohol and Drug Abuse Patient Records Regulations: (42 C.F.R. Part 2). The federal regulations prohibit you from making any further disclosure of this information unless further disclosure is expressly permitted by the written consent of the person to whom it pertains or as otherwise permitted by 42 C.F.R. Part 2. A general authorization for the release of medical or other information is not sufficient for this purpose.	
First Name	Confidentiality Notice for Psychotherapy Information	
Middle Name	Confidentiality of psychotherapy notes: (45 C.F.R. 164.501). This information has been disclosed to you from records whose confidentiality is protected by the HIPAA Privacy and Security Rule. You are prohibited from making any further disclosure of it without the specific written consent of the person to whom it pertains, or as otherwise permitted by the HIPAA Privacy & Security Rule. A general authorization for the release of medical or other information is not sufficient for this purpose.	
	Physician Responsibility	
Date of Birth	All or some of a particular patient's information may not always be available through the HIE network. You, as the patient's physician or health care provider, have the ultimate responsibility for obtaining your patient's complete medical history. When treating your patients, always consult them about prior treatments, diagnoses and medications prescribed. You also have the responsibility to collect and retain a patient's written authorization to disclose certain protected health information to other health care providers in compliance with federal law and regulations, where applicable.	
Social Security Number	Disagree Agree	

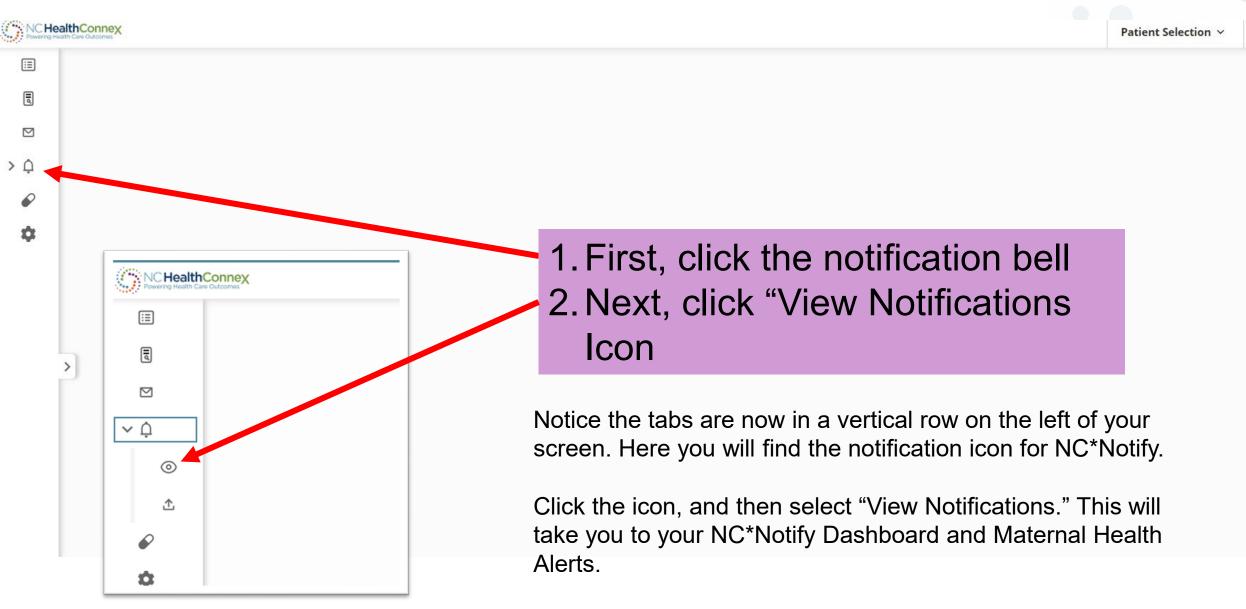


Accessing NC*Notify for AC4Moms Participants

atient Search		
Patient Search	A Patient Search Results	2 ~
MRN	No Results	
Assigned By	Minimum Patient Search Requirements:	
Last Name	- Enter both an MRN Identifier and select an Assigned By (Assigning Authority / Facility Name) value OR	
First Name	- Enter Last Name and either First Name, DOB, or Far (Last Name and First Name must be a minimum of two charact 1. To access your notifications, click	ers)
Middle Name	the "X" (Shown Here) to close this	
Date of Birth	screen.	
Social Security Number		
Clear Sea		



Accessing NC*Notify for AC4Moms Participants

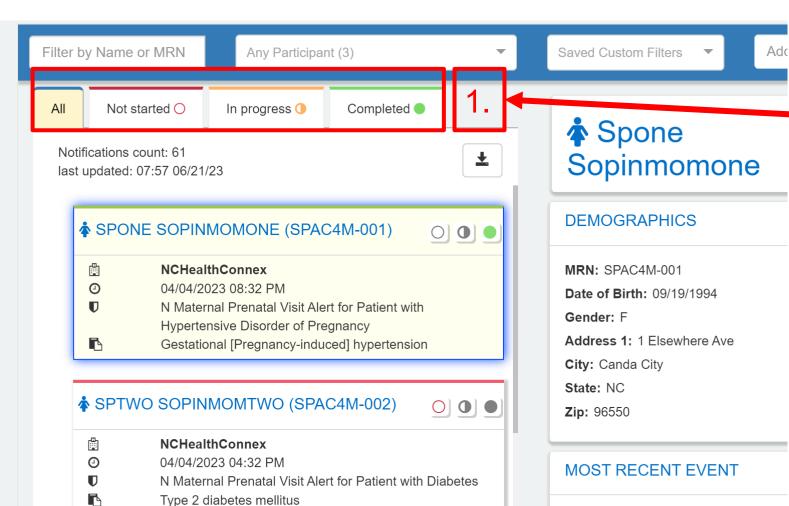




NC*Notify for AC4Moms Dashboard Overview

by Name or MRN Any Participant (3)	Saved Custom Filters Add Filter	Т
Not started O In progress • Completed • tifications count: 61 •	Spone	SPAC4M-
tifications count: 61 t updated: 07:57 06/21/23	Sopinmomone	001
♦ SPONE SOPINMOMONE (SPAC4M-001)	DEMOGRAPHICS	•
 NCHealthConnex 04/04/2023 08:32 PM N Maternal Prenatal Visit Alert for Patient with Hypertensive Disorder of Pregnancy 	MRN: SPAC4M-001 Date of Birth: 09/19/1994 Gender: F	Home Phone: 859-223-8889 Cell Phone: 859-222-8810 Work Phone: 859-333-8810
Gestational [Pregnancy-induced] hypertension	Address 1: 1 Elsewhere Ave City: Canda City	Primary Care Provider: NPI: 1322647891
✿ SPTWO SOPINMOMTWO (SPAC4M-002)	State: NC Zip: 96550	Practice: Southern Pines
 NCHealthConnex 04/04/2023 04:32 PM N Maternal Prenatal Visit Alert for Patient with Diabetes 	MOST RECENT EVENT	•
Type 2 diabetes mellitus	Event Date: 04/04/2023 08:32 pm	Death Indicator:
✿ SPTWO SOPINMOMTWO (SPAC4M-002)	Admit Date: Discharge Date:	Hospital Service: Patient Complaint:
NCHealthConnex	Organization: NCHealthConnex	Diagnosis Description: Gestational [Pregnancy-

Frequently Used Areas



Event Date: 04/04/2023 08:32 pm

Organization: NCHealthConnex

Admit Date:

Discharge Date:

<u>1. Care Coordination or</u> <u>Progress Tabs</u> – These tabs will help members of your team better understand (at a glance) which patients have been interacted with.

As new Maternal alerts appear on the dashboard they will land within the "All or Not Started" tabs by default. This is because they have not yet been engaged by a care team member.



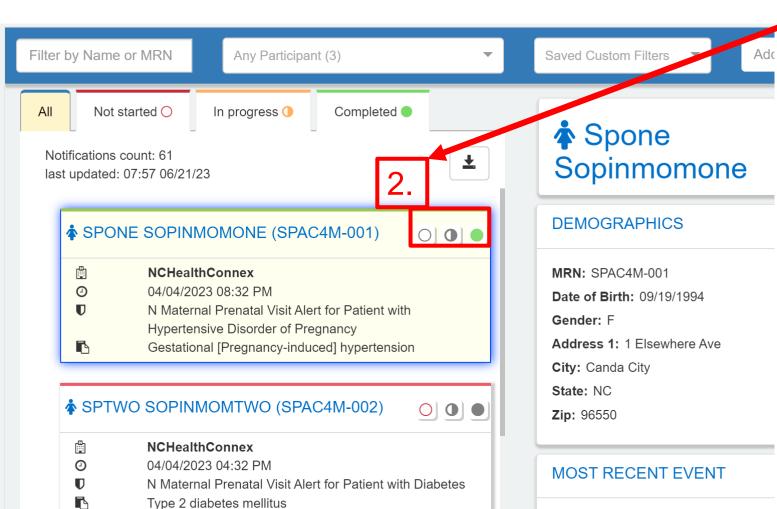
NCHealthConnex

SPTWO SOPINMOMTWO (SPAC4M-002)

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Frequently Used Areas



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Event Date: 04/04/2023 08:32 pm

Organization: NCHealthConnex

Admit Date:

Discharge Date:

2. Status Bubbles – These bubbles work directly with the tabs in section one.

Example: If patient A lands in the local ED with elevated blood pressure, that alert will land on the dashboard A nurse sees the alert and starts the follow up procedure by clicking the middle half gray bubble (In Progress).

When the follow up work has been completed, the care team member would select the green "Completed" bubble.

As the bubbles are selected, the event notification for patient A is sent to the appropriate tab.

All team members within that clinic will have the ability to see which patients are in progress and which have been completed, which helps to avoid multiple team members reaching out to the same patient.

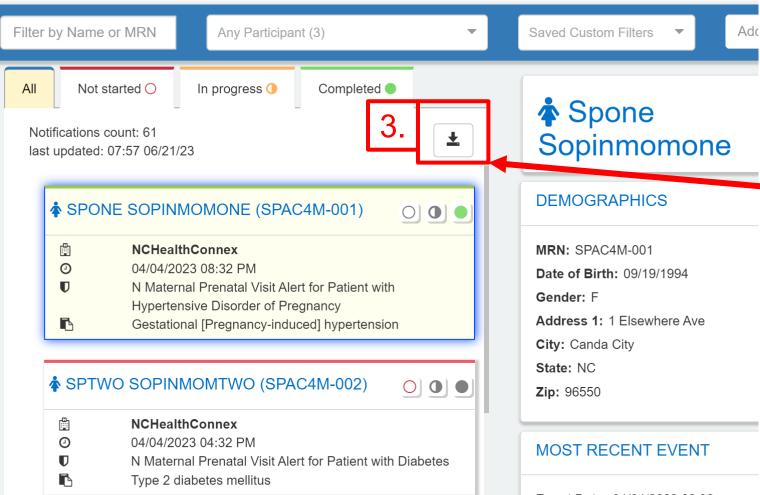


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*	SPTWO	SOPINMOMTWO	(SPAC4M-002)

NCHealthConnex

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Frequently Used Areas



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3. Export Button – This button allows your team to download and export your event notifications to an excel file for further analysis if needed.

Event Date: 04/04/2023 08:32 pm

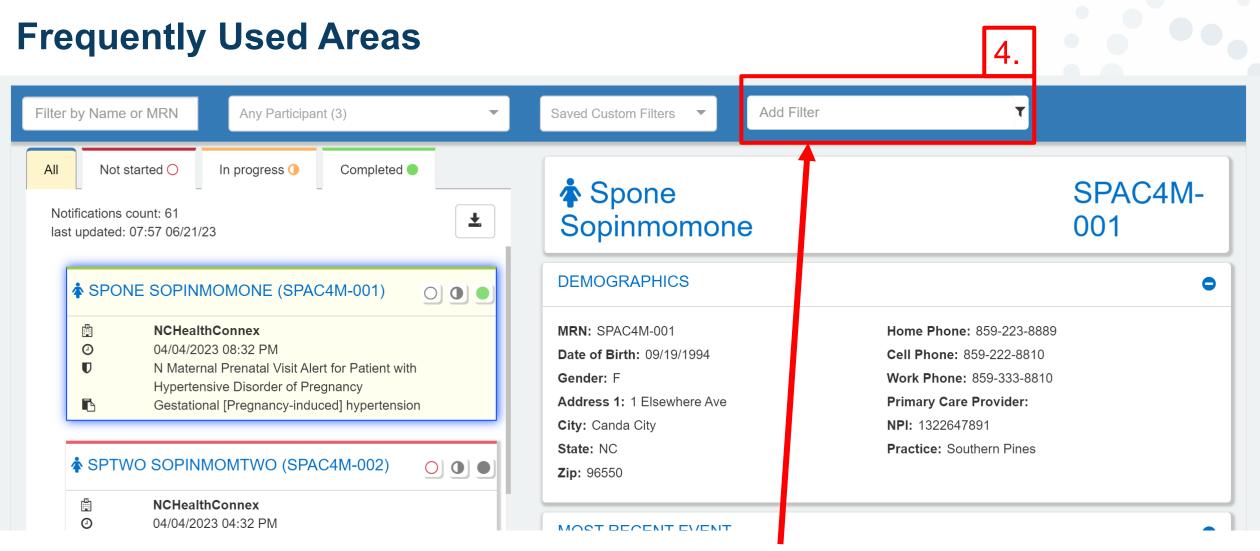
Admit Date:

Discharge Date:

Organization: NCHealthConnex



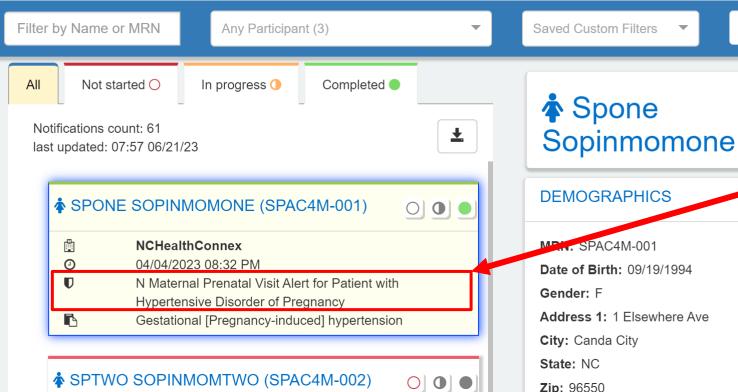
SPTWO SOPINMOMTWO (SPAC4M-002)



<u>**4. Filtering Field**</u> – This field allows users to build filters by keywords within the notifications. This helps users find the notifications that are most meaningful to them. These filters can be very specific to include categories such as event type, time, date, primary care provider and many others.



Left Side of the Dashboard



	NCHealthConnex
0	04/04/2023 04:32 PM
U	N Maternal Prenatal Visit Alert for Patient with Diabetes
	Type 2 diabetes mellitus

SPTWO SOPINMOMTWO (SPAC4M-002)

NCHealthConnex

Add

Zip: 96550

MOST RECENT EVENT

Event Date: 04/04/2023 08:32 pm

Admit Date:

Discharge Date:

Organization: NCHealthConnex

A convenient view of the event notifications can be found on the left side of the dashboard.

For each alert, there are 4 high-level details so users can quickly have a general idea of the patient's name, the type of encounter, the facility and the date and time of the event.

The red boxes highlight the exact place on the notification where Maternal Health Alert details can be found.



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Right Side of the Dashboard

After a notification has been clicked on, additional details will appear on the right side of the screen.

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Powering Health

er by Name or MRN Any Participant (3)	Saved Custom Filters Add Filter 	т
II Not started ○ In progress ● Completed ● Notifications count: 61 last updated: 07:57 06/21/23	Spone Sopinmomone	SPAC4M- 001
SPONE SOPINMOMONE (SPAC4M-001)	DEMOGRAPHICS	•
 NCHealthConnex 04/04/2023 08:32 PM N Maternal Prenatal Visit Alert for Patient with Hypertensive Disorder of Pregnancy Gestational [Pregnancy-induced] hypertension 	MRN: SPAC4M-001 Date of Birth: 09/19/1994 Gender: F Address 1: 1 Elsewhere Ave City: Canda City	Home Phone: 859-223-8889 Cell Phone: 859-222-8810 Work Phone: 859-333-8810 Primary Care Provider: NPI: 1322647891
♦ SPTWO SOPINMOMTWO (SPAC4M-002)	State: NC Zip: 96550	Practice: Southern Pines
 NCHealthConnex 04/04/2023 04:32 PM N Maternal Prenatal Visit Alert for Patient with Diabetes Type 2 diabetes mellitus 	MOST RECENT EVENT	•
♦ SPTWO SOPINMOMTWO (SPAC4M-002)	Event Date: 04/04/2023 08:32 pm Admit Date: Discharge Date:	Death Indicator: Hospital Service: Patient Complaint:
NCHealthConnex	Organization: NCHealthConnex	Diagnosis Description: Gestational [Pregnancy-

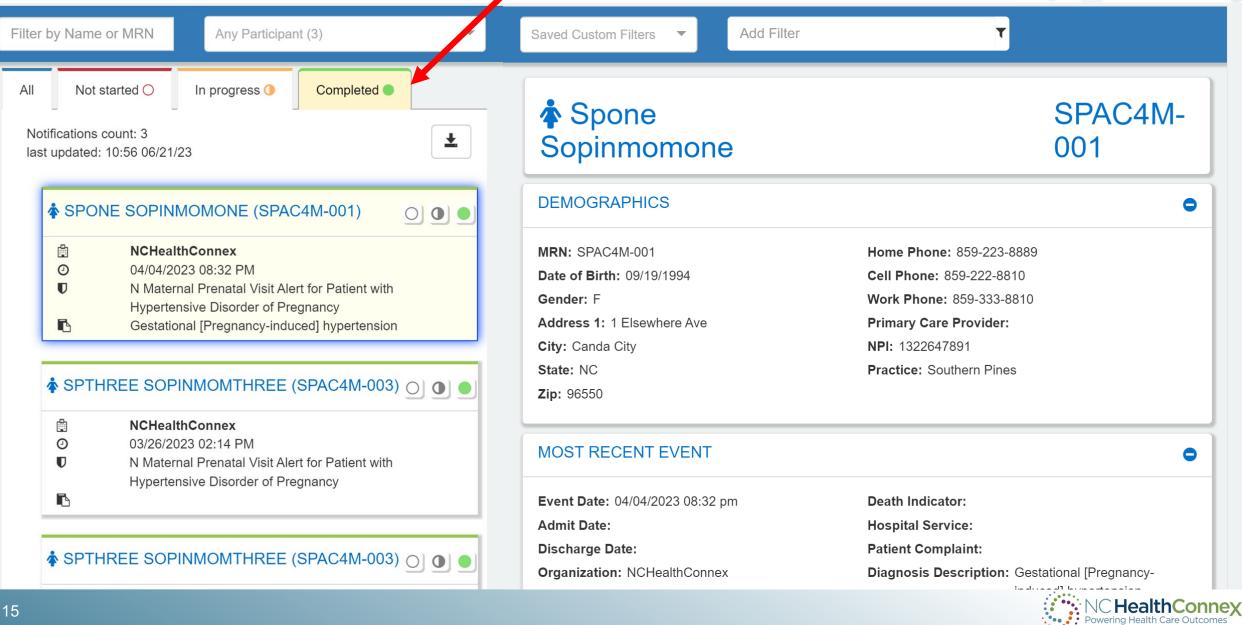
In-Progress Tab

Filter by Name or MRN Any Participant (3)	Saved Custom Filters Add Filter	T
All Not started In progress Completed Notifications count: 0 last updated: 10:54 06/21/23 No Results	Spone Sopinmomone	SPAC4M- 001
On this slide, you'll notice the "In Progress" tab has been selected. This is an example of what a team member might see at the beginning	MRN: SPAC4M-001 Date of Birth: 09/19/1994 Gender: F Address 1: 1 Elsewhere Ave City: Canda City State: NC Zip: 96550	Home Phone: 859-223-8889 Cell Phone: 859-222-8810 Work Phone: 859-333-8810 Primary Care Provider: NPI: 1322647891 Practice: Southern Pines
of a day when no patients have been engaged.	MOST RECENT EVENT	•
	Event Date: 04/04/2023 08:32 pm Admit Date: Discharge Date: Organization: NCHealthConnex	Death Indicator: Hospital Service: Patient Complaint: Diagnosis Description: Gestational [Pregnancy-



Completed Tab

This is an example of what a team member might see at the end of a day showing all the completed encounters.



Maternal Health Alert Details

ifications count: 3 updated: 10:58 06/21/23	Ł		Spone Sopinmomone		SPAC4M- 001	
SPONE SOPINMOMONE (SPAC4M-	-001) O O O		DEMOGRAPHICS		_	c
 NCHealthConnex 04/04/2023 08:32 PM N Maternal Prenatal Visit Alert for I Hypertensive Disorder of Pregnance Gestational [Pregnancy-induced] h 	Patient with Mate	erna	clicking on an event notification al Health Alert details can be fo ailed chart on the right of the so	und on	859-223-8889 9-222-8810 859-333-8810 Provider: 91	
SPTHREE SOPINMOMTHREE (SPA	C4M-003) 🔿 🗿 🌒			1 14041001 00	anern Pines	
			Zip: 96550			
 NCHealthConnex 03/26/2023 02:14 PM N Maternal Prenatal Visit Alert for F Hypertensive Disorder of Pregnand 			MOST RECENT EVENT			c
 O3/26/2023 02:14 PM N Maternal Prenatal Visit Alert for F Hypertensive Disorder of Pregnand 			•	Death Indica	itor:	C
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 O3/26/2023 02:14 PM N Maternal Prenatal Visit Alert for F Hypertensive Disorder of Pregnand SPTHREE SOPINMOMTHREE (SPA NCHealthConnex O3/26/2023 02:14 PM 	cy (C4M-003) () () ()		MOST RECENT EVENT Event Date: 04/04/2023 08:32 pm Admit Date: Discharge Date: Organization: NCHealthConnex	Hospital Ser Patient Com Diagnosis D Diagnosis C	rvice: Iplaint: Iescription: Gesta induc Iode: O13.1	ational [Pregnancy-
 O3/26/2023 02:14 PM N Maternal Prenatal Visit Alert for F Hypertensive Disorder of Pregnand SPTHREE SOPINMOMTHREE (SPA NCHealthConnex O3/26/2023 02:14 PM N Maternal Prenatal Visit Alert for F 	cy (C4M-003) () () ()		MOST RECENT EVENT Event Date: 04/04/2023 08:32 pm Admit Date: Discharge Date: Organization: NCHealthConnex Admit Source: Patient Class: N Event Type: Maternal Prenatal Visit Alert for Patient w	Hospital Ser Patient Com Diagnosis D Diagnosis C Discharge D	rvice: plaint: escription: Gesta induc ode: O13.1 Disposition:	ational [Pregnancy-
 O 03/26/2023 02:14 PM N Maternal Prenatal Visit Alert for F Hypertensive Disorder of Pregnand SPTHREE SOPINMOMTHREE (SPA NCHealthConnex O 03/26/2023 02:14 PM 	cy (C4M-003) () () ()		MOST RECENT EVENT Event Date: 04/04/2023 08:32 pm Admit Date: Discharge Date: Organization: NCHealthConnex Admit Source: Patient Class: N	Hospital Ser Patient Com Diagnosis D Diagnosis C Discharge D Discharge Te	rvice: plaint: escription: Gesta induc code: O13.1 Disposition: co Location:	ational [Pregnancy-

Event Details

Here is a closer view that shows additional details about the alert.

The labels in **BOLD** are tags or keywords you can filter by.

MOST RECENT EVENT

Event Date: 04/04/2023 08:32 pm Admit Date: Discharge Date: **Organization:** NCHealthConnex Admit Source: Patient Class: N Event Type: Maternal Prenatal Visit Alert for Patient with Hypertensive Disorder of Pregnancy Alert Type: Maternal Health Alert **Event Facility:** Facility: **Department: Observation Status:** Admitting Provider Name: Admitting Provider ID: **Consulting Provider Name:** Consulting Provider ID:

Death Indicator: Hospital Service: **Patient Complaint: Diagnosis Description:** Gestational [Pregnancyinduced] hypertension Diagnosis Code: 013.1 **Discharge Disposition: Discharge To Location: Alert Note:** Patient with a diagnosis of hypertensive pregnancy disorder has been identified as not having the recommended prenatal visit. Most recent prenatal visit was 02/10/2022 at Practice 123. Attending Provider Name: Attending Provider ID: **Referring Provider Name: Referring Provider ID:** Patient Identified Provider Name: Patient Identified Provider ID:



Helpful Sections

These two sections have been beneficial for other NC*Notify subscribers. These sections can be found on the right side of the screen after engaging with or clicking on an alert for review.

ADDITIONAL INFO				•
Number of ER Visits: 0	Numbe	r of IP Visits: 0		
EVENT HISTORY				•
04/04/2023 10:22 am	O13.1Gestational [Pregnancy- induced] hypertension	NCHealthCon nex	Ν	Maternal Prenatal Visit Alert for Patient with Hypertensive Disorder of Pregnancy
04/04/2023 09:42 am	O13.1Gestational [Pregnancy- induced] hypertension	NCHealthCon nex	Ν	Maternal Prenatal Visit Alert for Patient with Hypertensive Disorder of Pregnancy



Building Keyword Filters

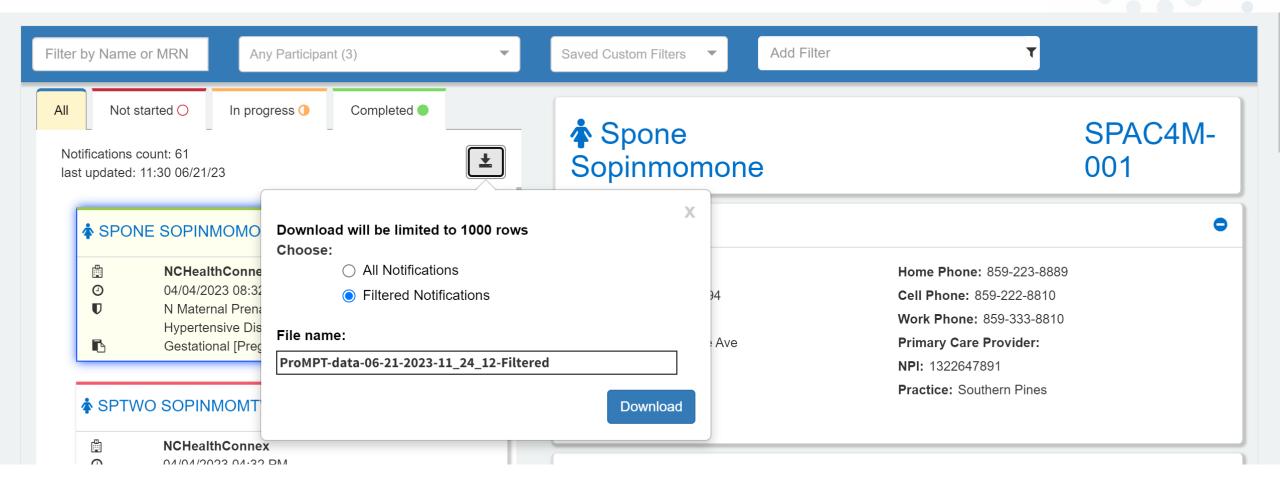
When building a filter, the dropdown menu will appear showing filtering options. Once you've selected the appropriate field, another dropdown will appear showing addition options like: Contains, Does Not Contain, etc. From there, you can enter keywords to help build your filter.

Filter by Name or MRN Any Participant (3)	✓ Saved Custom Filters ▼	Add Filter				
		Category				
All Not started O In progress O Completed ●		Account Num				
Notifications count: 61		Address	tected health			
last updated: 11:24 06/21/23	The information contained information (PHI) and may	Admit Data				
	Portability and Accountabi use of the individual or ent	Admit Source	ntended for the sole			
SPONE SOPINMOMONE (SPAC4M-001)		se Admitting Provider ID	 I user of this system, is transmission is 			
NCHealthConnex	strictly prohibited and may	^s Admitting Provider Name				
O 04/04/2023 08:32 PM		Alert Note 1				
N Maternal Prenatal Visit Alert for Patient with Hypertensive Disorder of Pregnancy		Alert Type				
Gestational [Pregnancy-induced] hypertension		Attending Provider ID				
		Attending Provider Name	-			
SPTWO SOPINMOMTWO (SPAC4M-002)		Cell Phone	_			
NCHealthConnex		City	_			
☑04/04/2023 04:32 PM■N Maternal Prenatal Visit Alert for Patient with Diabeter		Consulting Drovider ID				



Exporting Filtered Notifications

After applying a filter, if you'd like to export, click the dropdown arrow and this screen will appear. The next slide will show you how the exported notifications will appear.





Exported File Example

A	utoSave 🧿	off) ~ (⁴ ~	~ ∣	ProMPT-dat	ta-06-21-2023-1	1_24_12-Filt	i 🗸	Q	Search				Feir	n, Rebecca A		× T	- o	×
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11	REXAC4M-	Rxfour	Rexuncfour	1992-04-0	04 F	78 Congres	s Blvd	Samtown	NC	27112	9.2E+09	9.2E+09	9.2E+09	9 NCHealth	CANN PCP	MEWS_N	IPV		
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13	PANCAC4N	Pcthree	Pcuncthree	1990-03-0	DEF	5656 Haver	n St	ChapelHill	NC	27811	9.87E+09	9.86E+10	9.87E+09	9 NCHealth	C(Ann PCP	MEWS_H	BPFU		
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Questions? Email: <u>hiea@nc.gov</u> Call us: 919-754-6922

