

NC*Notify

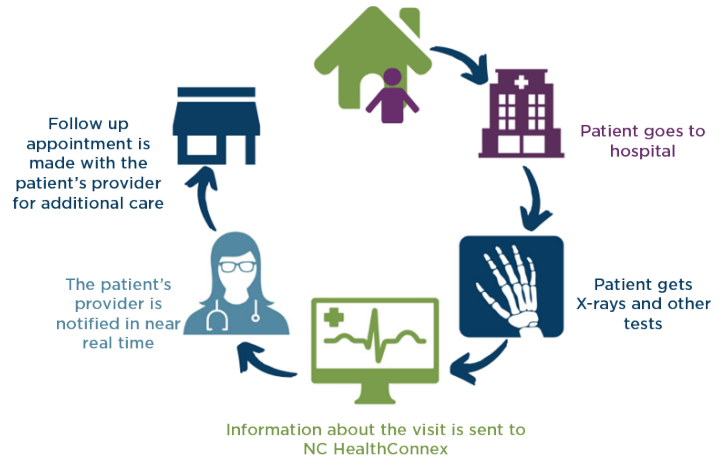
Event Notifications Powered by
NC HealthConnex

NC*Notify is a subscription-based service that notifies providers as their patients receive services across the care continuum. Based on admission, discharge, and transfer data received from more than 100 participating hospitals plus encounter data from more than 6,000 ambulatory care settings, the NC*Notify real-time event notifications provide care teams with valuable information that spans geography and care settings and support state and federal efforts to focus on patient centered care.

CMS Final Rule (CMS-9115-F) modifies the Conditions of Participation (CoPs) to require hospitals, including psychiatric hospitals and critical access hospitals (CAHs), to send electronic patient event notifications of a patient's admission, discharge, and/or transfer (ADT).

- ✓ All Participants send ADT data to NC HealthConnex
- ✓ Participants can subscribe to NC*Notify for all required notifications
- ✓ Notifications include patient, provider, organization information

How it Works



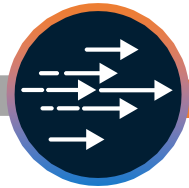
Originally released in 2018 as a file-based solution, the NC*Notify service has evolved to meet the needs of its growing subscriber base which includes health systems, primary care facilities, accountable care organizations, payers, and behavioral health agencies among others. This service provides an economical and powerful utility for participating NC HealthConnex organizations to support value-based care initiatives. It is open to all full participants.

Versions



v2

- Released 2018
- File based



v3

- April 2020
- HL7 delivery



v3+

- June 2020
- Web-based portal



v4

- Intelligent Alerting
- Beyond ADT

NC HealthConnex by the numbers:

- 6,000+ facilities (119 hospitals)
- 10M+ patients
- 800k average daily messages

NC*Notify by the numbers:

- 2.5M patients monitored
- 400k alerts sent per month

Features	v3	v3+
Admit/Discharge/Transfer	✓	✓
Patient Panels	✓	✓
Custom Panel Formats		✓
Auto-Subscribe		✓
HL7 Delivery	✓	✓
Web Portal		✓

For more information on how to enroll in NC*Notify or become a Participant of NC HealthConnex, contact hiea@nc.gov or visit <https://hiea.nc.gov/services/ncnotify>.



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How to Enroll

- Become a full Participant of NC HealthConnex
- Submit NC*Notify [enrollment](#) form to hiea@nc.gov with selected options below.

Options

Subscription

1. Auto-subscription (recommended)

Any time NC HealthConnex receives a message from your organization for a patient, the patient will be automatically assigned to your panel for a configurable period. If no other messages are received for the patient from your organization in the configured time frame he/she will be removed from the active panel.

2. NC*Notify Standard Patient Panel

A comma-delimited file of patients will be sent to NC HealthConnex via secure file transfer (SFTP), direct secure messaging (DSM), or via the web portal. The panel will include all required fields in the format [specified](#). A new, full panel needs to be sent at least quarterly and can be refreshed at any time.

3. Custom Patient Panel

A delimited file of patients will be sent to NC HealthConnex via secure file transfer (SFTP) or direct secure messaging (DSM). The panel will include all required fields in any format or order and will be mapped by the NC HealthConnex technical team. A new, full panel in the same format needs to be sent at least quarterly and can be refreshed at any time.

Results

1. NC*Notify web portal (recommended)

View notifications on the web portal accessible via single-sign on from the NC HealthConnex portal (portal.nchealthconnex.net). Requires a no-cost account for the NC HealthConnex portal.

2. Receive notification result file

Subscribers will receive a delimited file containing one row per patient and event. File can be sent via DSM or sFTP.

3. Receive notifications as HL7 ADT

Notifications will be sent as distinct HL7 v2.5 ADT messages. These messages can be sent in near real-time over a secure channel.

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