



## November 2019 NC HEALTHCONNEX CLINICAL PORTAL RELEASE NOTES

### Key Terms

**Clinical Portal** shall mean the NC HealthConnex portal system made available to Participant, Participating Entities, and Authorized Users to use for Permitted Purposes.

**Direct Secure Messaging** shall mean the encrypted messaging service provided to Participants by the NC HIEA, a certified Health Information Service Provider, that allows Participants to communicate PHI securely with other NC HealthConnex Participants or with other certified Direct Secure Message recipients.

**Participant Account Administrator** means the staff member(s) employed by Participant or Participating Entities who will be authorized to assign user credentials to Authorized Users within the Participant’s or Participating Entity’s Workforce. The Participant Account Administrator is the main contact person who will receive communication from NC HIEA and who will coordinate the collaboration between NC HIEA’s technology vendor and the Participant’s technical services staff.

**Participant Account Administrator Reference Guide** shall mean the user guide published by NC HIEA that provides education and guidance to Participant Account Administrators in supporting their providers and staff in the use of the NC HealthConnex Clinical Portal.

**Participating Entities** shall include (i) entities that a Participant has control over, (ii) entities that are under common control with Participant, and/or (iii) entities that share information systems with Participant, and for whom Participant will submit or cause to submit HIE Data under this Agreement. Participating Entities may elect to submit HIE Data or Transact Messages through NC HealthConnex under a single Participant or as multiple separate Participants. A Participating Entity of a Participant may also be a natural person or business entity with whom the Participant has a direct or indirect business or employment relationship, including any person or entity provided a license or right to access and use any of a Participant’s EHR Product, software and/or services. However, if Participant does not intend to sign this Agreement on behalf of such natural persons or business entities, those persons or entities should sign a separate Agreement.

**Primary Provider User Guide** shall mean the user guide published by NC HIEA that provides education and guidance to Participants, Participating Entities, and Authorized Users on the operation of NC HealthConnex and the NC HealthConnex Clinical Portal.

*\*\*Please note: For more information on any of the terms or concepts contained in the release notes below, please consult the Clinical Portal Primary Provider User Guide or the Participant Account Administrator Reference Guide\*\**

### RELEASE NOTES

Jira Ticket	Description	Affected Users
NCQ-12047	In the <b>Patient Search</b> screen, local MRNs, facility names, and record type icons will now be visible for all child records (viewed by clicking the "+" symbol to the left of a patient record row)	All Clinical Portal Users