September 2020 NC HEALTHCONNEX CLINICAL PORTAL RELEASE NOTES

Key Terms

Clinical Portal shall mean the NC HealthConnex portal system made available to Participant, Participating Entities, and Authorized Users to use for Permitted Purposes.

Direct Secure Messaging shall mean the encrypted messaging service provided to Participants by the NC HIEA, a certified Health Information Service Provider, that allows Participants to communicate PHI securely with other NC HealthConnex Participants or with other certified Direct Secure Message recipients.

Participant Account Administrator means the staff member(s) employed by Participant or Participating Entities who will be authorized to assign user credentials to Authorized Users within the Participant's or Participating Entity's Workforce. The Participant Account Administrator is the main contact person who will receive communication from NC HIEA and who will coordinate the collaboration between NC HIEA's technology vendor and the Participant's technical services staff.

Participant Account Administrator Reference Guide shall mean the user guide published by NC HIEA that provides education and guidance to Participant Account Administrators in supporting their providers and staff in the use of the NC HealthConnex Clinical Portal.

Participating Entities shall include (i) entities that a Participant has control over, (ii) entities that are under common control with Participant, and/or (iii) entities that share information systems with Participant, and for whom Participant will submit or cause to submit HIE Data under this Agreement. Participating Entities may elect to submit HIE Data or Transact Messages through NC HealthConnex under a single Participant or as multiple separate Participants. A Participating Entity of a Participant may also be a natural person or business entity with whom the Participant has a direct or indirect business or employment relationship, including any person or entity provided a license or right to access and use any of a Participant's EHR Product, software and/or services. However, if Participant does not intend to sign this Agreement on behalf of such natural persons or business entities, those persons or entities should sign a separate Agreement.

Primary Provider User Guide shall mean the user guide published by NC HIEA that provides education and guidance to Participants, Participating Entities, and Authorized Users on the operation of NC HealthConnex and the NC HealthConnex Clinical Portal.

Please note: For more information on any of the terms or concepts contained in the release notes below, please consult the Clinical Portal Primary Provider User Guide or the Participant Account Administrator Reference Guide

RELEASE NOTES

Jira Ticket	Description	Affected Users
NCQ-17748	In the previous (July) release, the following change was made: In the **Clinician Tools** screen, new paging icons and page numbers will be available for all lists. Lists exceeding 100 records will display on multiple pages. Navigation between pages can be accomplished using the new icons and/or paging functionality. As of the September release, we are reverting back to the previous appearance. There will no longer be paging indicators and the entire list will be displayed on a single page.	All Clinical Portal Users
NCQ-20287	Users may hover over the **NC*Notify** menu item where additional sub menu items will appear: **View Notifications** and **Upload Panel**. View Notifications will take the user to the NC*Notify Dashboard. Upload Panel will take the user to the Self Service Panel Loader screen.	All Clinical Portal Users